



Delaware County Commissioners

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January 17, 2012

FOR IMMEDIATE RELEASE

Delaware County—Child Support Enforcement Agency honored by State of Ohio

Delaware County **Child Support Enforcement Agency (CSEA)** was recognized by the Ohio Job and Family Services Office of Child Support for outstanding performance for 2011. The department was recognized during the County Commissioners' most recent meeting and are pictured in the attached as (L.toR.) Commissioner Thompson; Aaron Howard, CSEA; Director Joyce Bowens, CSEA; Debra Benjamin, CSEA; Lisa Thompson, CSEA; Darci Shuller, CSEA; Pat Church, CSEA; Commission Vice President O'Brien; and Commission President Stapleton.

According to Commissioner Stapleton, "we want to thank you for your fine work and acknowledge by tribute the Delaware County CSEA department for Best Performance Collections on Current Support; Best Performance Collections on Cases with Arrears; Best Overall Performance; and Total Disbursement per Total FTE (cost effectiveness), all in the Medium Caseload Division." The medium caseload division is a category for counties handling between 4,500 and 10,000 cases per month. According to Director Bowens, "we are currently handling approximately 4,600 cases per month and are particularly pleased by the cost effectiveness award. For every dollar our department spends, we collect approximately \$15.79."

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