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FOR IMMEDIATE RELEASE Aug. 29, 2017 Contact: Jane Hawes, Delaware County Board of Commissioners Communications Manager

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Delaware County Experiencing Outage to Some of Its 9-1-1 Trunk Lines

DELAWARE, Ohio — Delaware County's 9-1-1 Center currently is experiencing difficulty with one of its 12 trunk lines. The cause is not known and is estimated to have begun around 12:30 p.m. today.

Some callers dialing 9-1-1 may encounter problems with connecting to the 9-1-1 Center. The dispatchers on duty in the 9-1-1 Center can hear the callers, but the callers on the non-functioning line cannot hear the dispatchers.

The public is advised to still dial 9-1-1 first in an emergency, but if a caller encounters a problem connecting, that person should call **740-368-1911** instead.

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