



Delaware County Commissioners

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Delaware County Moves Up National Rankings for Digital Services

DELAWARE, Ohio — In a national competition for county government digital services, Delaware County has vaulted to the runner-up spot this year.

The Center for Digital Government, a national information-technology research and advisory institute based in Folsom, Calif., has named Delaware County the No. 2 county government in the 150,000 to 249,999 population category for its annual Digital Counties Survey competition. Delaware County placed ninth last year.

Delaware County Auditor George Kaitsa, whose office oversees Delaware's IT operations, said, "This national award recognizes Delaware County as being one of the most innovative counties of 2017 in using digital technology when compared to counties of similar size. We are very pleased to have moved up to second place from our ninth place ranking last year."

The Digital Counties Survey polls county governments and assesses how they are applying technology to better serve their constituents. In March and April of each year, all U.S. counties are invited to complete a survey that measures performance on such variables as: staffing; transparency of operations; mobile applications; social media and citizen engagement; collaborative initiatives; cyber security; broadband and wireless infrastructure; budget, cost control and performance measures; disaster recovery; and best practices programs. Counties compete in categories based on population: up to 150,000 residents; 150,000-249,999; 250,000-499,999; and 500,000 or more.

This year, first place in Delaware County's population category went to Arlington County, Va. Third- through 10th places went to: Charles County, Md.; Onslow County, N.C.; Cabarrus County, N.C.; Oneida County, N.Y.; Dona Ana County, N.M.; Davidson County, N.C.; (tied for ninth) Jackson County, Mich., and Pitt County, N.C.; and (tied for 10th) Boone County, Mo., and St. Tammany Parish, La.

The awards ceremony took place Saturday as part of the National Association of Counties conference, which just concluded Monday in Columbus, Ohio.

For more information about the Digital Counties Survey, please visit their website at <http://www.govtech.com/dc/digital-counties/Digital-Counties-Survey-2017-Winners-Announced.html>.

For more information about the Delaware County Auditor's Office, please go to <http://co.delaware.oh.us/index.php/auditor>.

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Attached: Photo from the Digital Counties Survey award ceremony, held Saturday, July 22 at the Hyatt Regency Columbus. Pictured are (L-R): Delaware County Commissioner Jeff Benton, Delaware County Auditor George Kaitsa

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